

DOING BUSINESS WITH THE UNIVERSITY
NEW STUDENT ORIENTATION - SPRING 2027
Presentation by: Elizabeth O'Brien, Director

SEAWOLF SERVICE CENTER

Salazar Hall 1000
seawolfservices.sonoma.edu // 707-664-2308
Monday-Thursday 8am-5pm and Fridays 9am-5pm

STUDENT CHARGES/FEES:

- Payment due date this semester* (we recommend that students pay online as they pick their classes so that they don't forget):
  - **January 13, 2027:** Students who begin registration from November 16 – January 13
  - Payment due date for later registering students (registering in mid-January/February) is posted on the Seawolf Service Center 'Payment Due Dates/Methods' webpage and a late registration fee will apply
- Mandatory registration charges* per semester for 2026/27:
  - Undergrads, 7 or more units: $**4,753**
  - Undergrads, 6 or fewer units: **$3,315**
  - All registration charges are mandatory, including the Student Health and Wellness Fee
  - Non-resident tuition is $471 per unit in addition to above charges
  - **Optional Fees:**
    - **Student Involvement and Representation Fee (SIRF)** is a $2 per term fee which is assessed to each CSU student but allows for the choice to opt out
    - **Seawolf Bundle** is a learning material model that provides access to required textbooks and course content for students for an assessed flat fee of $21.00 per unit for 2026/27. Students may opt out of this program beginning 30 days before the first day of class for the term until the final add/drop day of the term. Cost is subject to change each academic year.
- Enrollment Reservation Deposit will be applied toward Spring 2027 mandatory registration charges (deposit required first semester only)
- How to pay**:
  - Online (student must log into their Seawolf account, click on "Payments")
  - By mail to Seawolf Service Center (1801 E. Cotati Ave. Rohnert Park, CA 94928)
    - Include student's name and campus ID number
  - In person at the Seawolf Service Center, Salazar Hall 1000 (check website for hours)
- Methods of payment accepted**:
  - **In Person**: Cash, Check, 529 checks, Cashier's Check, Money Orders payable to SSU, Wolfbucks
  - **Online:** Bank Account (checking or savings, e.g. electronic check), 529s, Major credit cards—(VISA, MC, AMEX, DISC; 2.65% service fee applies)
- Disenrollment for Non-Payment—
  - Students who begin registration from November 16 – January 13 must pay in full by **January 13** or they *may* be dropped from Spring 2027 classes
- Exceptions to student charges/fees payment requirements:
  - Students with a financial aid award sufficient to cover ALL mandatory registration charges (respond timely to any requests made by the Financial Aid Office)
  - Students with a sponsor or waiver document (paperwork must be submitted by the payment deadline)
  - Scholarship students with an award sufficient to cover ALL mandatory registration charges (scholarship office must be notified of off-campus scholarships)

***All charges/fees subject to change, miscellaneous course fees may be required for certain classes. Due dates in effect for Spring 2027 only. See Seawolf Service Center website for 2026/27 fee information:** seawolfservices.sonoma.edu/student-chargesfees.
**** Online payments paid by credit or debit card will be assessed a 2.65 % non-refundable service fee paid to our third party provider, CASHNet® SmartPay. Students wishing to avoid a service fee can pay their fees online by electronic bank account.**

HOUSING/REQUIRED MEAL PLAN CHARGES & PAYMENT DEADLINES:

- Will appear on student's account in 4 installments around mid-December with the following payment due dates:
  - Spring Housing payments due January 1, February 1, March 1, and April 1
  - Note: First-Time First-Year Housing charges include a required Seawolf All Access Meal Plan
- Payment exception: students with a financial aid award sufficient to cover mandatory registration charges AND housing payments may defer payment of housing until after financial aid has been disbursed to the student's account at the beginning of the semester. If aid covers only partial housing costs, students are responsible for paying remainder in accordance with the housing payment schedule.

ACCOUNT STATEMENTS:

- Account balances and details are available to the student online 24/7. To access, the student must log into his/her Seawolf online account from the SSU home page (www.sonoma.edu). From this site, the student clicks on the "Payments" tile. From this point, the student can:
  - Make a Payment
  - View their Activity Details
  - View their recent payments
  - Save a payment method
  - Set up Payer Access (see below)

- PAPER ACCOUNT BILLING NOTIFICATIONS ARE NOT PROVIDED. Activity Details are available 24/7. Students will receive an email notification on a monthly basis if there is an account balance due. Students are required to adhere to published payment deadlines. Deadlines are posted online in many places: the SSU Academic Calendar, the Seawolf Service Center website, and the Spring 2027 Schedule of Classes.
- PAYERS: A student must designate a PAYER in their "Payments" tile in order for their Parent/Guardian/Guest to be able to access financial account information. The PAYER functionality allows parents/guardians/guests to log into the payment site, view/print Activity Details, and make a payment. It will also enable parents/guardians/guests to receive monthly billing email notifications. More information about PAYER access can be found on the Seawolf Service Center Website (click on the Payment Due Dates/Methods webpage, then click on the Payer Guide webpage).

WITHDRAWAL REFUNDS:

- Refunds are prorated from the first day of the semester and are based on the official withdrawal date; non-attendance does not constitute withdrawal. No refunds are issued for withdrawals occurring past the 60% point of the semester.
- Adjustment in fees from Full-time to Part-time (dropping courses) ends the last day of add/drop (see Academic Calendar for semester date).
- All refunds are issued in the form of a check payable to the student or direct deposited into a student's bank account. For information on the Direct Deposit of Student Refunds process, including instructions for how to sign-up for this service, visit **https://seawolfservices.sonoma.edu/payment-due-datesmethods/direct-deposit-student-refunds**
- If a student withdraws from classes, account payments made by financial aid, sponsors, or scholarships may need to be directed back to the 3rd party rather than refunded to the student.

PARKING PERMITS:

- Spring parking permits go on sale on December 1; rates change annually
  - All parking permit options and rates can be found at: parking.sonoma.edu
- Students must login to SSU Online Services and click on the "Parking Permits" tile to purchase a parking permit